

## **Quality Policy**

The Management of A1R Services Ltd. are operating under the control of a documented, implemented and maintained Quality Management System.

It is our policy to seek to operate to comply with the requirements of BS EN ISO 9001:2015, to implement and operate fully through registration and annual review, and as a consequence, regularly review that the quality objectives are being met.

We are committed to working towards continual improvement of the Quality Management System through evaluation and review of our client's requirements and other applicable requirements, and the Company's effectiveness in meeting these.

A1R Services Ltd. are committed to continually investing in staff training and development at all levels and evaluates their performance through the appraisal system process and client reviews.

It is our belief that, in operating to the BS EN ISO Standard, and through continued assessment and membership of other professional bodies such as HVCA, REFCOM, and BESCA it will be able to continually improve its growth and performance and fulfil the requirements of its clients and industry.

Responsibility for upholding this policy is truly Company-wide under the guidance and with the assistance of the Managing Director and the Management team, who encourage the personal commitment of all staff to address Quality as part of their skills.

This policy is communicated to all persons working for or on behalf of the organisation.

Signed ..... D G Parker ...... Managing Director Date: 05/01/2024

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